

## Sub-Processor List

ComputerTalk Technology, Inc. and Computer Talk Global Corp. (“ComputerTalk,” “we,” or “our”) may engage and use certain third-party data processors (“sub-processors”) to provide services to our customers. These sub-processors may have access to personal data provided directly by our clients, or we may have access to perform the contracted services or to enable requested related features (“customer data”). This page provides important information about each sub-processor’s identity, location, and role. Terms used on this page but not defined have the meaning outlined in the general terms and conditions or superseding written agreement between ComputerTalk and its customers.

We currently use the list of sub-processors below to provide infrastructure services, customer support, service administration services, and email notifications. Please note that not all sub-processors are used to provide all services we provide, and some may only be involved in assisting with providing specific services.

### Cloud Services – Infrastructure Sub-Processors

Sub-Processor	Services	Head Office	Website
Cologix	Colocation data center services	225 E 16 <sup>th</sup> Avenue, Denver, Colorado, 80203	<a href="https://cologix.com/">https://cologix.com/</a>
QTS	Colocation data center services	12851 Foster Street, Overland Park, Kansas, 66213	<a href="https://www.qtsdatacenters.com/">https://www.qtsdatacenters.com/</a>
Microsoft Azure	Cloud services, website services, and data center services	1 Microsoft Way, Redmond, Washington, 98052-6399	<a href="https://azure.microsoft.com/en-ca/">https://azure.microsoft.com/en-ca/</a>

### Cloud Services – General Sub-Processors

Sub-Processor	Services	Head Office	Website
Thrive	Disaster recovery as a service	3080 Yonge Street, Suite 6000, Toronto, Ontario, M4N 3N1	<a href="https://thrivenextgen.com/">https://thrivenextgen.com/</a>

### Third-Party Client Applications

Sub-Processor	Services	Head Office	Website
CommunityWFM (On-prem)	Workforce management	3400 Waterview Pkwy #325, Richardson, TX 75080, USA	<a href="https://www.communitywfm.com/">https://www.communitywfm.com/</a>
Calabrio (On-prem)	Workforce management	241 North 5th Avenue, Suite 1200 Minneapolis, MN 55401 USA	<a href="https://www.calabrio.com/">https://www.calabrio.com/</a>
Proxy Networks (On-prem)	Screen capture	320 Congress Street, 3rd Floor, Boston, MA 02210, USA	<a href="https://proxynetworks.com/">https://proxynetworks.com/</a>
Tethr	Speech analytics	10900 Research Blvd Ste 160C, Unit #2065 Austin, TX 78759	<a href="https://tethr.com/">https://tethr.com/</a>

### Corporate Services – General Sub-Processors

Sub-Processor	Services	Head Office	Website
Microsoft Corporation	Business administration, delivery, support, and related services	1 Microsoft Way, Redmond, Washington, 98052-6399	<a href="https://www.microsoft.com/en-ca">https://www.microsoft.com/en-ca</a>
Docusign	Contract administration and signature tool	221 Main Street, Suite 1550, San Francisco, California, 94105	<a href="http://www.docusign.com/">http://www.docusign.com/</a>